

From: (b)(6)
To: [Twitter Government & Politics](#)
Cc: (b)(6)
Subject: RE: [Non-DoD Source] Re: Twitter Verification- April 17
Date: Thursday, April 18, 2019 12:34:00 PM

Good afternoon,

Understood. Would military leaders in command positions qualify? For example, I am going to submit a request for (b)(6) who is the (b)(6) for (b)(6)

He is having issues with imposter accounts.

Thanks!

(b)(6)

From: (b)(6) **On Behalf Of** Twitter Government & Politics
Sent: Thursday, April 18, 2019 11:28 AM
To: (b)(6)
Cc: (b)(6)
Subject: [Non-DoD Source] Re: Twitter Verification- April 17

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Great, thank you! All of these accounts now have access to Media Studio.

Our Verification Process is closed for individuals who are not elected officials, but we have passed along the military bases for further review.

Don't hesitate to let us know if you have additional questions, anytime!

--

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > | follow us:

@TwitterGov < Caution-http://twitter.com/twittergov >

On Wed, Apr 17, 2019 at 5:32 PM (b)(6)

(b)(6)

wrote:

Good afternoon,

I'd like to submit a request on behalf of the following accounts for verification and TMS access. Please let me know if there is additional information needed.

THANK YOU for your continued support.

(b)(6)

@ArmyWarCollege
@AFWERX
@DefenseMediaAct

(b)(6)

@3rd_Infantry

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

From: (b)(6)
To: (b)(6)
Cc:
Subject: @DefenseMediaAct Account Verification
Date: Wednesday, April 17, 2019 1:54:32 PM

Hi (b)(6),

As mentioned during our call, I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure the @DeptofDefense account tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @DefenseMediaAct Twitter account looks ready for verification and I will submit the request this afternoon, along with the request to access Twitter Media Studio. Verification can take up to two weeks, TMS is usually one day. Someone from the social team can show you how to use it.

About TMS: https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html

We will be submitting Facebook verifications in the next week or so.
@DefenseMediaActivityHQ

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @DIU_x Twitter Verification
Date: Wednesday, April 17, 2019 4:00:12 PM

Good afternoon,

My name is (b)(6) and I am the lead for DOD social media at the Pentagon.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure the @DeptofDefense account tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @DIU_x account looks ready for verification and I will submit the request this afternoon. Please let me know if you are interested.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @LeapFrogs Navy Parachute Team verified accounts
Date: Wednesday, April 17, 2019 9:25:27 PM

Hello (b)(6),

Thanks for emailing!

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request tomorrow. We're looking at a two-week turnaround. I found the Facebook account and will work on verifying that platform next week. Will circle back with any updates. <https://www.facebook.com/leapfrogs/>

Awesome cover photos on both!

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 17, 2019, at 18:36, Public Affairs <(b)(6)> wrote:

(b)(6),

We would love your assistance with getting our social media accounts verified. Please let me know what you may need from us.

Very Respectfully,

(b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: @MARSOCofficial Account Verification
Date: Wednesday, April 17, 2019 5:43:32 AM

Hello (b)(6)

Thank you for replying. Copying my colleague (b)(6)

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Also, for @DeptofDefense account posts, we'd like to make sure accounts we engage with are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

Before I can submit the request, the link in the profile needs to be updated to the office website one. Did Twitter say why they wouldn't verify? Are there any other accounts needing verification?

Thank you,
(b)(6)

(b)(6)

@DeptofDefense

On Apr 16, 2019, at 22:17, (b)(6) USSOCOM MARSOC PAO
(b)(6) wrote:

Hi (b)(6)

Thanks for reaching out on Twitter. I would greatly appreciate any assistance you can provide in getting the MARSOC Twitter account verified. What information do you need from me to get me started on the right path?

Thanks again and talk to you soon.

Semper Fi,

(b)(6)

(b)(6)

Communication Strategy Officer
U.S. Marine Corps Forces, Special Operations Command (MARSOC)

(b)(6)

A rectangular area that has been redacted, appearing as a solid gray block.

(b)(6)

A rectangular area that has been redacted, appearing as a solid gray block.

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: PACOMSEL Verification
Date: Wednesday, April 17, 2019 9:10:42 PM

(b)(6)

Aloha!

Nice to e-meet you. Thank you for emailing back.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

The @PACOMSEL Twitter account looks ready for verification and I will submit the request tomorrow. I can also help with the Facebook and Instagram accounts later this week. <https://www.facebook.com/PACOMSEL/>
<https://instagram.com/pacomsel>

Is anyone doing regular searches for impersonators? I work closely with (b)(6) (copied) at the DMA Forward Center there. He and his team are great and can support with removal of fraudulent accounts, as needed.

Will circle back with any updates. Take care.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 17, 2019, at 19:12, (b)(6) PACOM J00SEL

(b)(6) wrote:

(b)(6)

Aloha!

Thank you for reaching out to me concerning Social Media platform verification status.

Please let me know the next steps. Looking forward to working with you and most of all..., Mahalo!

Yours aye,

(b)(6)

(b)(6)

U.S. Indo-Pacific Command

From: (b)(6)
To:
Cc:
Subject: Re: @DIU_x Twitter Verification
Date: Wednesday, April 17, 2019 9:40:28 PM

Hi (b)(6).

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure accounts the @DeptofDefense tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @DIU_x account looks ready for verification and I will submit the request tomorrow. I will also request for access to Twitter Media Studio in case you don't already have it.

Are there any other official accounts in need of verification?

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 17, 2019, at 18:21, (b)(6) wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

We are a DoD entity. Let me know what you need from us.

(b)(6)

Sent from my iPhone

On Apr 17, 2019, at 4:00 PM, 'Fujikawa, Aimee F CIV DMA HQ DMA (USA)' via General DIUx Questions <questions@diux.mil> <Caution-<mailto:questions@diux.mil>>> wrote:

Good afternoon,

My name is (b)(6) and I am the (b)(6)

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure the @DeptofDefense account tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @DIU_x account looks ready for verification and I will submit the request this afternoon. Please let me know if you are interested.

Thank you.

(b)(6)

(b)(6)

Caution-<https://twitter.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=kRPyUmu0FcxbO1eIA5HkJUARX7Qq1kygmyBjEHNmkfsZXdfpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense> >

Caution-<https://www.instagram.com/deptofdefense> < Caution-https://web-mech01.mail.mil/owa/redirect.aspx?C=B-SPfsQ3lDeZUd4_1FrYppur9GBw5f0n3dYeiwWmQ4UZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.instagram.com%2fdeptofdefense >

Caution-<https://www.facebook.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redirect.aspx?C=7P5lqqTrCe0qBaM7opW3ZCddQdUguEw3D5li2K1BxlwZXdfpRk3VCA..&URL=https%3a%2f%2fCaution-www.facebook.com%2fDeptofDefense> >

Caution-<https://www.linkedin.com/company/united-states-department-of-defense> < Caution-<https://web-mech01.mail.mil/owa/redirect.aspx?C=FMIMQYUjZQP0iZLXjfqAu1BnNtuzwUpBbdcLUBjg57gZXdfpRk3VCA..&URL=https%3a%2f%2fCaution-www.linkedin.com%2fcompany%2funited-states-department-of-defense> >

Caution-<https://www.defense.gov> < Caution-<https://www.defense.gov/> >

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: Verified Account on Facebook and Twitter Accounts -- SPAWAR
Date: Wednesday, April 17, 2019 9:37:05 PM

Hi (b)(6),

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure the @DeptofDefense account tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @SPAWARHQ account looks ready for verification and I will submit the request tomorrow. I will also request for access to Twitter Media Studio in case you don't already have it.

I can also help with verifying Facebook and Instagram next week. Before that can happen, the URL in the Instagram bio needs to be updated to the official page.

Please let me know if you have any questions.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 17, 2019, at 18:48,
wrote:

(b)(6)

Hi (b)(6)

Saw your message on Twitter. Would appreciate your help/guidance in getting our SPAWAR account verified.

Thank you in advance!

(b)(6)

(b)(6)

(b)(6)



Find us on: Facebook | LinkedIn | Twitter | Instagram
facebook.com/spaceandnavalwarfaresystemscommand
linkedin.com/company/spawar
twitter.com/SPAWARHQ
instagram.com/spawarhq

From: (b)(6)
To: (b)(6)
Cc:
Subject: Twitter Verification- April 17
Date: Wednesday, April 17, 2019 5:32:14 PM

Good afternoon,

I'd like to submit a request on behalf of the following accounts for verification and TMS access. Please let me know if there is additional information needed.

THANK YOU for your continued support.

(b)(6)

@ArmyWarCollege

@AFWERX

@DefenseMediaAct

(b)(6)

@3rd_Infantry

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

From: (b)(6)
To: (b)(6)
Subject: FW: [Non-DoD Source] Impersonator | Job: 2609205042640293
Date: Thursday, April 18, 2019 5:16:57 PM

One for the spreadsheet.

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Thursday, April 18, 2019 5:16 PM
To: 'Facebook' (b)(6)
Cc: (b)(6) DLA PUBLIC AFFAIRS (US) (b)(6)
(b)(6)
Subject: RE: [Non-DoD Source] Impersonator | Job: 2609205042640293

Awesome! You've made many very concerned people happy. Thank you so much!

-----Original Message-----

From: Facebook (b)(6)
Sent: Thursday, April 18, 2019 5:02 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) DLA PUBLIC AFFAIRS (US) (b)(6)
(b)(6) DLA PUBLIC AFFAIRS
Subject: [Non-DoD Source] Impersonator | Job: (b)(6)

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

You're welcome!

Thanks for taking the time to report these unauthorized accounts. We have removed them from Facebook and and you will find the account listed below for further reference:

- Caution-[\(b\)\(6\)](https://www.facebook.com/(b)(6))

Feel free to let me know if you have any additional questions regarding this inquiry and I would be happy to help.

Best regards,

(b)(6)
Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email

linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Thu Apr 18, 2019 13:58:22, Fujikawa, Aimee F (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>Thank you for the update. We appreciate your support!

>Best,

>(b)(6)

>-----Original Message-----

>From: Facebook (b)(6)

>Sent: Thursday, April 18, 2019 4:40 PM

>To: (b)(6) DMA HQ DMA (USA)

>(b)(6)

>Cc: (b)(6) DLA PUBLIC AFFAIRS (US)

>(b)(6)

>Subject: [Non-DoD Source] Impersonator | Job: (b)(6) All

>active links contained in this email were disabled. Please verify the

>identity of the sender, and confirm the authenticity of all links

>contained within the message prior to copying and pasting the address to a

>Web browser.

>-----

>Hi (b)(6)

>I hope you are having a great day! My name is (b)(6) with the Facebook

>Client Support Team and I understand that you want to remove the

>unauthorized Facebook account

>(Caution-Caution-[https://www.facebook.com/\(b\)\(6\)](https://www.facebook.com/(b)(6))),

>I'm currently working with our specialists to review this further and

>as soon as I have an update, I will loop back.

>If you have any additional questions or concerns regarding this

>inquiry, please feel free to reply to this email and I would be happy to

>help.

>Best regards,

>(b)(6)

>Facebook Client Support Analyst

>>On Thu Apr 18, 2019 11:51:47, (b)(6) wrote:

>>Subject : Impersonator

>>Pages Requests: : Unauthorized Pages

>>Official Facebook Page : 114648515718

>>Links to Unauthorized Page(s) to Take Down * :

>>Caution-Caution-[https://www.facebook.com/\(b\)\(6\)](https://www.facebook.com/(b)(6))

>>Please let us know how we can help. : Submitting a request on behalf

>>of Defense Logistics Agency to remove an impostor account using photos

>>and name representing a military commander.

>>Are you based in the United States? : Yes What kind of political

>>entity are you? : None of the Above Please include your government or

>>organization email address. : aimee.f.fujikawa.civ@mail.mil Would you

>>like to subscribe additional email addresses to your support case?

>>(optional) : (b)(6)

>>

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @1stMAW_Marines Twitter verification
Date: Friday, April 19, 2019 8:18:16 AM

Good morning (b)(6),

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,
(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04, (b)(6) wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)

From: (b)(6)
To:
Cc:
Subject: Re: [Non-DoD Source] Re: Twitter Verification- April 17
Date: Thursday, April 18, 2019 6:12:57 PM

We appreciate the review. (b)(6) is the (b)(6) for the DOD's (b)(6) overseeing the (b)(6) which makes him a target for impersonators. Verification would help a lot.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 17:33, Twitter Government & Politics <gov@twitter.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Great question - Leaders' accounts used by public facing personnel, and used solely for official purposes, are evaluated on a case by case basis.

If impersonation is an issue please report those incidents to our Support Team here: [Caution-https://help.twitter.com/forms/impersonation](https://help.twitter.com/forms/impersonation) < Caution-<https://help.twitter.com/forms/impersonation> >

I can pass along this specific account for further review!

On Thu, Apr 18, 2019 at 12:36 PM Fujikawa, Aimee F CIV DMA HQ DMA (USA) <aimee.f.fujikawa.civ@mail.mil < Caution-<mailto:aimee.f.fujikawa.civ@mail.mil> > > wrote:

Good afternoon,

Understood. Would military leaders in command positions qualify? For example, I am going to submit a request for (b)(6) who is the (b)(6) for (b)(6)

He is having issues with imposter accounts.

Thanks!

(b)(6)

From: (b)(6)
(b)(6) On Behalf Of Twitter Government & Politics

Sent: Thursday, April 18, 2019 11:28 AM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: [Non-DoD Source] Re: Twitter Verification- April 17

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity

of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Great, thank you! All of these accounts now have access to Media Studio.

Our Verification Process is closed for individuals who are not elected officials, but we have passed along the military bases for further review.

Don't hesitate to let us know if you have additional questions, anytime!

-

Twitter Government & Elections

gov@twitter.com < Caution-mailto:gov@twitter.com > < Caution-Caution-mailto:gov@twitter.com < Caution-mailto:gov@twitter.com > > | follow us: @TwitterGov < Caution-Caution-http://twitter.com/twittergov < Caution-http://twitter.com/twittergov > >

On Wed, Apr 17, 2019 at 5:32 PM (b)(6) DMA HQ DMA (USA)

(b)(6)

Good afternoon,

I'd like to submit a request on behalf of the following accounts for verification and TMS access. Please let me know if there is additional information needed.

THANK YOU for your continued support.

(b)(6)

@ArmyWarCollege
@AFWERX
@DefenseMediaAct
(b)(6)
@3rd_Infantry

Thank you,

(b)(6)

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Account Verification
Date: Friday, April 19, 2019 9:53:04 AM
Attachments: [2019 Observances.docx](#)

Good morning (b)(6) and (b)(6)

(b)(6) Nice to meet you in person, (b)(6) Thank you both for providing the information for the Facebook portal. (b)(6) – love your email address!

To follow up on the F2F conversation (b)(6) and just I had, (b)(6) and I will be the POCs at the Pentagon to help with anything you may need. I will submit your FB and IG verification shortly.

Attached is the list of 2019 Observances. There are hyperlinks to the National Day Calendar that we use. You'll use your best judgement when it comes to the sensitivities and nature of what you post.
<https://nationaldaycalendar.com/april-overview/>

As mentioned, we would like to live stream the Take Your Kids to Work Day event and put a GoPro on Sunny to capture some doggy camera video. We'll need to do a practice run beforehand.

The OSD/PA contact here does not know anything about the other events going on around the Pentagon. Please let me know if you find out!

Thank you.
(b)(6)

(b)(6)

- <https://twitter.com/DeptofDefense>
- <https://www.instagram.com/deptofdefense>
- <https://www.facebook.com/DeptofDefense>
- <https://www.linkedin.com/company/united-states-department-of-defense>
- <https://www.defense.gov>

From: (b)(6) PFPA CCO (USA) (b)(6)
Sent: Wednesday, April 10, 2019 7:57 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: Brown, Eric A CIV PFPA CCO (US) <eric.a.brown.civ@mail.mil>
Subject: RE: Account Verification

Hi (b)(6)

Thank you so much for your help!!! ☺ Here is my information:

(b)(6) (on facebook it is: (b)(6) – newly married!!)

Page URL: www.pfpa.mil

Email (that you manage the agency account with): (b)(6) (from like middle school LOL)

FB Profile URL: (b)(6)

Thank you so much!!

(b)(6)

From: (b)(6) PFPA CCO (US) (b)(6)

Sent: Tuesday, April 9, 2019 2:43 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) PFPA CCO (USA) (b)(6)

Subject: FW: Account Verification

(b)(6) -

Thanks again for all your help. Just in the last 60 minutes I feel more social media savvy... I've included (b)(6) who will be able to fill in her information.

(b)(6)

Page URL: www.pfpa.mil

Email: I currently use my government cell number to sign into FB (b)(6)

FB Profile URL: www.facebook.com/PFPAOfficial

FB Account used to update official account: <https://www.facebook.com/profile.php?id=100028740129724>

--
(b)(6)

Page URL: www.pfpa.mil

Email (that you manage the agency account with):

FB Profile URL:

(b)(6)

Corporate Communications Office
Pentagon Force Protection Agency

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Tuesday, April 9, 2019 1:54 PM
To: (b)(6) PFPA CCO (US) (b)(6)
Subject: Account Verification

Hi (b)(6)

Thanks for speaking with me today. To recap, these are the accounts I will assist with verifying. I would like to do them all at once, so please let me know when you have posted to Instagram, which is a requirement for verification. Attached is a list of our accounts.

<https://www.facebook.com/pg/PFPAOfficial>
<https://www.instagram.com/pfpaofficial/>
<https://twitter.com/PFPAOfficial>

Here is the information I need for access to the Government, Politics & Advocacy Support Portal (GPAC)

Please submit a separate one for you and Amanda.

Page URL:
Email (that you manage the agency account with):
FB Profile URL:

The GPAC portal assists with:

- Verified badge requests
- Disapproved ad appeals
- Name or username changes
- Fake account reports
- Duplicate account merges
- Hacked account reports
- Product questions or issues

Learning Resources:

LinkedIn Learning, Social Media workshops

Think Big Learning:

Social Media for Govt: <https://thinkbiglearnsmart.com/social-media-for-government-training/>

Other courses: <https://thinkbiglearnsmart.com/classschedule/>

This is the link to our closed FB group: <https://www.facebook.com/groups/181298759282608/>
I will add you to our Social Media Service Leads email distro. Is there anyone else you would like to add?

Thank you.

(b)(6)

(b)(6)

aimee.f.fujikawa.civ@mail.mil

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Pacific Submarines Verification
Date: Thursday, April 18, 2019 8:18:04 PM

Thank you!

Yes we have other accounts that we would love to get fully verified.

FB: @SUBPAC
IG: @COMSUBPAC

Very Respectfully,

(b)(6)
Commander Submarine Force, U.S. Pacific Fleet

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Thursday, April 18, 2019 2:06 PM
To: (b)(6) USN COMSUBPAC PEARL (USA) (b)(6)
Cc: (b)(6) USN (US) (b)(6) DMA PROD (USA)
(b)(6)
Subject: Pacific Submarines Verification

Good evening (b)(6)

Thank you for emailing back. You have good timing. I was just about to submit another batch to Twitter and will include @PacificSubs.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Do you have official Instagram and Facebook accounts in need of verification?

Thank you,
(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 19:52, (b)(6) USN COMSUBPAC PEARL (USA)

(b)(6) wrote:

Good Afternoon (b)(6)

I received your DM on Twitter for our PacificSubs account regarding how you would like to assist us in becoming a verified account. Please let us know what we need to do to pursue that.

Thanks so much!

Very Respectfully,

(b)(6)

Commander Submarine Force, U.S. Pacific Fleet

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: PACOMSEL Verification
Date: Thursday, April 18, 2019 5:24:37 AM

Thanks (b)(6) Hope to see you on Friday. I am returning from Vietnam with the COM.

(b)(6)

U.S. Indo-Pacific Command

From: (b)(6) DMA HQ DMA (US)
To: (b)(6)
Date: Thursday, Apr 18, 2019, 15:44
To: (b)(6)
Cc: (b)(6) DMA HQ DMA (USA)
(b)(6)
(b)(6) DMA
(b)(6)
Subject: Re: PACOMSEL Verification

(b)(6)

As (b)(6) helps you with verification, let me drop by tomorrow; we already handle Adm. Davidson impostors and it will be too easy to roll you into the process!

Very respectfully,

(b)(6)

Defense Media Activity

(b)(6)

On Apr 17, 2019, at 22:23, (b)(6)
(b)(6) wrote:

(b)(6)

Aloha and Mahalo!

Yes, so many out there. I usually check for those using my name and report them myself. So, so many out there. I usually get messages from people who sadly fall prey to the scams.

Worse, are the people using the publicly released photos with a different name.

But I do appreciate the effort on the verification process/status.

Would like to personally thank you one day for your assistance.

Please keep me posted on the next steps.

Yours aye,

(b)(6)

(b)(6)

U.S. Indo-Pacific Command

From: (b)(6) DMA HQ DMA (USA)

(b)(6)

Date: Thursday, Apr 18, 2019, 08:09

To: (b)(6)

(b)(6)

Cc: (b)(6)

(b)(6) DMA HQ DMA (US)

(b)(6) DMA

PROD (USA) (b)(6)

Subject: PACOMSEL Verification

(b)(6)

Aloha!

Nice to e-meet you. Thank you for emailing back.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

The @PACOMSEL Twitter account looks ready for verification and I will submit the request tomorrow. I can also help with the Facebook and Instagram accounts later this week. <https://www.facebook.com/PACOMSEL/>

<https://instagram.com/pacomsel><https://instagram.com/pacomsel?utm_source=ig_profile_share&igshid=1h5nkmmqu1tpd>

Is anyone doing regular searches for impersonators? I work closely with (b)(6) (copied) at the DMA Forward Center there. He and his team are great and can support with removal of fraudulent accounts, as needed.

Will circle back with any updates. Take care.

Thank you,

Aimee

(b)(6)

@DeptofDefense

On Apr 17, 2019, at 19:12, (b)(6) wrote:

(b)(6)

Aloha!

Thank you for reaching out to me concerning Social Media platform verification status.

Please let me know the next steps. Looking forward to working with you and most of all..., Mahalo!

Yours aye,

(b)(6)

(b)(6)

U.S. Indo-Pacific Command

From: (b)(6)
To: (b)(6)
Cc:
Subject: @1stMAW_Marines Twitter verification
Date: Friday, April 19, 2019 8:18:16 AM

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,
Aimee

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04, (b)(6) wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: Re: Account Verification
Date: Monday, April 22, 2019 8:10:40 AM

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 22, 2019, at 07:20, (b)(6) USN COMNAVSEASYS COM DC (USA)
(b)(6) wrote:

Good morning (b)(6)

I am the social media lead for NAVSEA's accounts. I got your message on Twitter about account verification. What do I need to do?

Thanks!

v/r

(b)(6)

Naval Sea Systems Command

(b)(6)



Follow NAVSEA on Facebook:

<https://www.facebook.com/NAVSEA/>

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: Account Verification
Date: Friday, April 19, 2019 9:53:04 AM
Attachments: [2019 Observances.docx](#)

Good morning (b)(6) and (b)(6)

Nice to meet you in person, (b)(6) Thank you both for providing the information for the Facebook portal. (b)(6) – love your email address!

To follow up on the F2F conversation (b)(6) and just I had, (b)(6) and I will be the POCs at the Pentagon to help with anything you may need. I will submit your FB and IG verification shortly.

Attached is the list of 2019 Observances. There are hyperlinks to the National Day Calendar that we use. You'll use your best judgement when it comes to the sensitivities and nature of what you post.
<https://nationaldaycalendar.com/april-overview/>

As mentioned, we would like to live stream the Take Your Kids to Work Day event and put a GoPro on Sunny to capture some doggy camera video. We'll need to do a practice run beforehand.

The OSD/PA contact here does not know anything about the other events going on around the Pentagon. Please let me know if you find out!

Thank you.
(b)(6)

(b)(6)
DMA Pentagon Bureau
(b)(6)

- <https://twitter.com/DeptofDefense>
- <https://www.instagram.com/deptofdefense>
- <https://www.facebook.com/DeptofDefense>
- <https://www.linkedin.com/company/united-states-department-of-defense>
- <https://www.defense.gov>

From: (b)(6) PFFA CCO (USA) (b)(6)
Sent: Wednesday, April 10, 2019 7:57 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) PFFA CCO (US) (b)(6)
Subject: RE: Account Verification

Hi (b)(6)

Thank you so much for your help!!! ☺ Here is my information:

(b)(6) (on facebook it is: (b)(6) – newly married!!)

Page URL: www.pfpa.mil

Email (that you manage the agency account with): (b)(6) (from like middle school LOL)

FB Profile URL: [https://www.facebook.com/\(b\)\(6\)](https://www.facebook.com/(b)(6))

Thank you so much!!

(b)(6)

From: (b)(6) PFPA CCO (US) (b)(6)

Sent: Tuesday, April 9, 2019 2:43 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) PFPA CCO (USA) (b)(6)

Subject: FW: Account Verification

(b)(6)

Thanks again for all your help. Just in the last 60 minutes I feel more social media savvy... I've included (b)(6) who will be able to fill in her information.

(b)(6)

Page URL: www.pfpa.mil

Email: I currently use my government cell number to sign into FB (b)(6)

FB Profile URL: www.facebook.com/PFPAOfficial

FB Account used to update official account: <https://www.facebook.com/profile.php?id=100028740129724>

--

(b)(6)

Page URL: www.pfpa.mil

Email (that you manage the agency account with):

FB Profile URL:

(b)(6)

Pentagon Force Protection Agency

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Tuesday, April 9, 2019 1:54 PM
To: (b)(6) PFPA CCO (US) (b)(6)
Subject: Account Verification

Hi (b)(6)

Thanks for speaking with me today. To recap, these are the accounts I will assist with verifying. I would like to do them all at once, so please let me know when you have posted to Instagram, which is a requirement for verification. Attached is a list of our accounts.

<https://www.facebook.com/pg/PFPAOfficial>
<https://www.instagram.com/pfpaofficial/>
<https://twitter.com/PFPAOfficial>

Here is the information I need for access to the Government, Politics & Advocacy Support Portal (GPAC)

Please submit a separate one for you and (b)(6)

Page URL:
Email (that you manage the agency account with):
FB Profile URL:

The GPAC portal assists with:

- Verified badge requests
- Disapproved ad appeals
- Name or username changes
- Fake account reports
- Duplicate account merges
- Hacked account reports
- Product questions or issues

Learning Resources:

LinkedIn Learning, Social Media workshops

Think Big Learning:

Social Media for Govt: <https://thinkbiglearnsmart.com/social-media-for-government-training/>

Other courses: <https://thinkbiglearnsmart.com/classschedule/>

This is the link to our closed FB group: <https://www.facebook.com/groups/181298759282608/>
I will add you to our Social Media Service Leads email distro. Is there anyone else you would like to add?

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: Pacific Submarines Verification
Date: Thursday, April 18, 2019 8:18:04 PM

Thank you!

Yes we have other accounts that we would love to get fully verified.

FB: @SUBPAC
IG: @COMSUBPAC

Very Respectfully,

(b)(6)
U.S. Pacific Fleet

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Thursday, April 18, 2019 2:06 PM
To: (b)(6) USN COMSUBPAC PEARL (USA) (b)(6)
Cc: (b)(6) USN (US) (b)(6) CIV DMA PROD (USA)
(b)(6)
Subject: Pacific Submarines Verification

Good evening (b)(6)

Thank you for emailing back. You have good timing. I was just about to submit another batch to Twitter and will include @PacificSubs.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Do you have official Instagram and Facebook accounts in need of verification?

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 19:52, (b)(6) USN COMSUBPAC PEARL (USA)

(b)(6) wrote:

Good Afternoon (b)(6)

I received your DM on Twitter for our PacificSubs account regarding how you would like to assist us in becoming a verified account. Please let us know what we need to do to pursue that.

Thanks so much!

Very Respectfully,

(b)(6)

U.S. Pacific Fleet

(b)(6)

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: @hqSDDC Twitter Verification (UNCLASSIFIED)
Date: Monday, April 22, 2019 12:02:15 PM

Hi (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

I will circle back with any updates. Please feel free to forward my email or copy anyone involved.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

- <https://twitter.com/DeptofDefense>
- <https://www.instagram.com/deptofdefense>
- <https://www.facebook.com/DeptofDefense>
- <https://www.linkedin.com/company/united-states-department-of-defense>
- <https://www.defense.gov>

-----Original Message-----

From: (b)(6) CIV USARMY SDDC (USA)
(b)(6)
Sent: Monday, April 22, 2019 9:41 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) USARMY SDDC (US) (b)(6)
Subject: Twitter Verification (UNCLASSIFIED)

CLASSIFICATION: UNCLASSIFIED

(b)(6)

We received your DM on Twitter and we are interested in getting our account verified. Please let us know the next steps in the process.

Thank you.

(b)(6)

Military Surface Deployment and Distribution Command

(b)(6)

CLASSIFICATION: UNCLASSIFIED

From: (b)(6)
To: (b)(6)
Cc:
Subject: @US_TRANSCOM Twitter Account Verification
Date: Monday, April 22, 2019 11:57:57 AM

Hi (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) TRANSCOM TCCS (USA)

(b)(6)

Sent: Monday, April 22, 2019 10:19 AM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Subject: FW: Twitter Account Verification

(b)(6)

I'm the new Social Media Manager at USTRANSCOM, can you provide me with assistance to get our Twitter page verified? We don't have an Instagram account.

v/r

(b)(6)

(b)(6)

U.S. Transportation Command

<https://www.ustranscom.mil/>
<https://www.facebook.com/USTRANSCOM/>
https://twitter.com/US_TRANSCOM

-----Original Message-----

From: TRANSCOM Scott AFB TCPA Mailbox Director
Sent: Friday, April 19, 2019 8:34 AM
To: (b)(6) TRANSCOM TCCS (USA)
(b)(6)
Cc: TRANSCOM Scott AFB TCPA Mailbox Director
(b)(6)
Subject: FW: Twitter Account Verification

(b)(6) did you see below msg? (b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Tuesday, April 9, 2019 4:05 PM
To: TRANSCOM Scott AFB TCPA Mailbox Director
(b)(6)
Subject: Twitter Account Verification

Good afternoon,

My name is (b)(6) and I am the social media lead for the DOD social accounts.

I noticed your Twitter and Instagram accounts are not verified and would like to assist with that if you are interested.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<<https://web-mech01.mail.mil/owa/redir.aspx?C=kRPyUmu0FexbO1eIA5HkJUARX7Qq1kygmyBjEHNmkfsZXdfpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense>>

<https://www.instagram.com/deptofdefense>

<https://web-mech01.mail.mil/owa/redir.aspx?C=B-SPfsQ3tDeZUd4_1FrYppur9GBw5f0n3dYeivWmQ4UZXdfpRk3VCA..&URL=https%3a%2f%2fwww.instagram.com%2fdeptofdefense>

<https://www.facebook.com/DeptofDefense>

<<https://web-mech01.mail.mil/owa/redir.aspx?C=7P5lqqTrCe0qBaM7opW3ZCddQdUguEw3D5li2K1BxIwZXdfpRk3VCA..&URL=https%3a%2f%2fwww.facebook.com%2fDeptofDefense>>

<https://www.linkedin.com/company/united-states-department-of-defense>

<<https://web-mech01.mail.mil/owa/redir.aspx?C=FMiMQYUjZQP0iZLXjfqAu1BnNtuzwUpBbdLUBjg57gZXdfpRk3VCA..&URL=https%3a%2f%2fwww.linkedin.com%2fcompany%2funited-states-department-of-defense>>

<https://www.defense.gov> <<https://www.defense.gov>>

From: (b)(6)
To: (b)(6)
Subject: FW: @SurfaceWarriors account verification...
Date: Monday, April 22, 2019 1:26:26 PM

(b)(6) – forgot to copy you.

From: (b)(6) DMA HQ DMA (USA)
Sent: Monday, April 22, 2019 1:26 PM
To: (b)(6)
Subject: @SurfaceWarriors account verification...

Hi (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6)
Sent: Monday, April 22, 2019 12:42 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: [Non-DoD Source] social media account verification...

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

Thanks again for reaching out. Please let me know what you need from us on our end to help make this happen.

v/r

(b)(6)

(b)(6)

kglobal

public relations + public affairs

(b)(6)

kglobal.com < Caution-<http://www.kglobal.com/> >

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: @DoDIInnovation Handle Change to @DoDCTO
Date: Monday, April 22, 2019 1:26:54 PM

Thank you for that prompt response. To add to suspense, hoping to get this change made tomorrow/ early Wednesday.

Respectfully,

(b)(6)
USD(R&E)
(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Monday, April 22, 2019 1:24 PM
To: (b)(6) OSD OUSD R-E (USA) (b)(6)
Cc: (b)(6) USARMY OSD PA (USA) (b)(6)
(b)(6) OSD OSD (USA) (b)(6) OSD OUSD ATL (USA)
(b)(6)
(b)(6) DMA PROD (USA) (b)(6)
Subject: RE: @DoDIInnovation Handle Change to @DoDCTO

Good afternoon (b)(6)

Go ahead submit a form and get a case number like you did with the imposter report. Forward that to me today since you are requesting a short turnaround time.

<https://help.twitter.com/forms>

In the comment area, note that you want to change the handle (to @DoDCTO) and freeze the old one (@DoDIInnovation). FYSA, you will want to freeze the old handle so no one else uses it. Also, please make sure you keep a record of it for continuity purposes.

Please let me know if you have any questions.

Thank you.

(b)(6)

(b)(6)
DMA Pentagon Bureau
(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6) OSD OUSD R-E (USA)

(b)(6)

Sent: Monday, April 22, 2019 1:06 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) USARMY OSD PA (USA)

(b)(6) OSD OSD (USA)

(b)(6) OSD OUSD ATL

(b)(6) CIV (USA)

(b)(6)

Subject: @DoDIInnovation Handle Change to @DoDCTO

(b)(6)

After discussion the Office of the Undersecretary of Defense for Research & Engineering wishes to rename our twitter handle from @DoDIInnovation to @DoDCTO this week. If possible, I would like to sit down with you and make sure I have our bases covered for any steps I'll need to take beyond changing the handle in our Twitter Profile.

Thanks,

(b)(6)

(b)(6)

Office of the Under Secretary of Defense for Research and Engineering
(USD(R&E))

(b)(6)

Alion Science & Technology

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: @FortCampbell Twitter Verification
Date: Monday, April 22, 2019 2:46:55 PM

(b)(6)

Thanks! Our Facebook account is already verified. Our Instagram account is not, especially since it is fairly new. The handle is @fortcampbellky.

We don't have Twitter Media Studio. I've never used it. Do you have any helpful information regarding using it? I do use Tweet Deck, is there any similarity between the two?

Also, do you have a distro regarding DoD social media (training, topics, tips, campaigns, etc) that I could be added to?

Thanks again for your help.

Respectfully,

(b)(6)

(b)(6)

Fort Campbell, KY

(b)(6)

We Are The Army's Home - Serving the Rugged Professional

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

Sent: Friday, April 19, 2019 3:27 PM

To: (b)(6) USARMY USAG (US) (b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: @FortCampbell Twitter Verification

(b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY USAG (US)

(b)(6)

Sent: Friday, April 19, 2019 10:30 AM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Subject: Verified Twitter accounts

(b)(6)

Thanks for reaching out. What information do I need to get to you in order to help get out accounts verified.

Respectfully,

(b)(6)

(b)(6)

Fort Campbell, KY

(b)(6)

We Are The Army's Home - Serving the Rugged Professional

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Re: @SurfaceWarriors account verification...
Date: Monday, April 22, 2019 1:48:55 PM

(b)(6)

You're welcome. Those accounts look ready also, so nothing else needed at the moment. I will work on those platforms later this week.

(b)(6)

From: (b)(6)
Sent: Monday, April 22, 2019 1:36 PM
To: (b)(6)
Subject: [Non-DoD Source] Re: @SurfaceWarriors account verification...

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

That's really great news to hear about Twitter verification and I appreciate all of the help. We have both a Facebook (@SurfaceWarriors) and an Instagram (@Surface_Warriors). Please let me know what you need from us to get those accounts verified too. Again, thanks for all of the help.

v/r

(b)(6)

(b)(6)

From: (b)(6) DMA HQ DMA (USA) (b)(6)
Sent: Monday, April 22, 2019 13:26
To: (b)(6)
Subject: @SurfaceWarriors account verification...

Hi (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you.

(b)(6)

(b)(6)

DMA Pentagon Bureau

(b)(6)

Caution-<https://twitter.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=kRPyUmu0Fcxbo1eIA5HkJUARX7Qq1kygmyBjEHNmKfsZXdFpRk3VCA..&URL=https%3a%2f%2ftwitter.com%2fDeptofDefense> >
Caution-<https://www.instagram.com/deptofdefense> < Caution-https://web-mech01.mail.mil/owa/redir.aspx?C=B-SPfsQ3tDeZUd4_1FrYppur9GBw5f0n3dYeiwWmQ4UZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.instagram.com%2fdeptofdefense >
Caution-<https://www.facebook.com/DeptofDefense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=7P5lgqTrCe0qBaM7opW3ZCddQdUguEw3D5li2K1BxlwZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.facebook.com%2fDeptofDefense> >
Caution-<https://www.linkedin.com/company/united-states-department-of-defense> < Caution-<https://web-mech01.mail.mil/owa/redir.aspx?C=FMiMQYUjZQP0iZLXjfqAu1BnNtuzwUpBbdclUBjg57gZXdFpRk3VCA..&URL=https%3a%2f%2fCaution-www.linkedin.com%2fcompany%2funited-states-department-of-defense> >
Caution-<https://www.defense.gov> < Caution-<https://www.defense.gov/> >

From: (b)(6)

Sent: Monday, April 22, 2019 12:42 PM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Subject: [Non-DoD Source] social media account verification...

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

(b)(6)

Thanks again for reaching out. Please let me know what you need from us on our end to help make this happen.

v/r

(b)(6)

(b)(6)

(b)(6)

From: (b)(6)
To:
Cc:
Subject: RE: Impostor Account Management and Follow Up
Date: Tuesday, April 23, 2019 2:22:00 PM

Oh, actually, please disregard; I forgot we can actually do this for you! My apologies!

-----Original Message-----

From: (b)(6) DMA HQ DMA (US)
Sent: Tuesday, April 23, 2019 8:20 AM
To: (b)(6) PACOM J00SEL' (b)(6)
Cc: (b)(6) USINDOPACOM J0 (b)(6) DMA PROD (USA) (b)(6)
(b)(6)
Subject: RE: Impostor Account Management and Follow Up

(b)(6)

Your Instagram and Twitter verifications went through.

Your Facebook is being held up because of its Page category. Could you please update the Page category to Government Official following the instructions here:

Caution-<http://www.facebook.com/help/222732947737668/>

Once that is done, we will proceed with the verification.

Thank you!

Very respectfully,

(b)(6)

-----Original Message-----

From: (b)(6) PACOM J00SEL (b)(6)
Sent: Friday, April 19, 2019 3:29 PM
To: (b)(6) CIV DMA HQ DMA (US) (b)(6)
Cc: (b)(6) USINDOPACOM J0 (b)(6) CIV DMA PROD (USA) (b)(6)
USINDOPACOM, J0 (b)(6)
Subject: RE: Impostor Account Management and Follow Up

(b)(6)

Aloha Marine!

THANK YOU for today - highly educational and illuminating.

YES - look forward to visiting the SMOC and your Team. Hopefully we can set something up for the week starting 29 April.

Please keep me posted on the next steps for the verification processes. Truly, appreciate all your assistance.

I patiently stand by as you make me a better "social media influencer."

Have great Easter and Semper Fi,

(b)(6)

(b)(6)

U.S. Indo-Pacific Command

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (US) (b)(6)
Sent: Friday, April 19, 2019 2:35 PM
To: (b)(6) PACOM J00SEL (b)(6)
Cc: (b)(6) USINDOPACOM J0 (b)(6) DMA PROD
(USA) (b)(6)
Subject: Impostor Account Management and Follow Up

(b)(6)

Appreciate the time for a face-to-face; makes things a bit easier.

Now that our conditions are set, we can continue with your account verification.

For impostor accounts, we will start rolling you into our weekly scrubs; when you or your team is notified of any impostor profiles, please go ahead and send them to me and CC the above account (digitalengagementcenter@gmail.com <<mailto:digitalengagementcenter@gmail.com>>). This is the first part of the process so I can go ahead and advocate for you as your local service lead.

To keep it simple, we can send a simple e-mail to confirm when accounts are taken down and we'll leave the tracking to you.

I would also offer you to visit our Social Media Operations Center down here in building 20E (by the Camp Smith pool.) We can show you some of the things we are doing on the digital front and also I can provide some of the presentations I've given at various conferences I've gotten the opportunity to participate in.

Please let us know if we could be of any service! Thank you and have a great day!

Very respectfully,

(b)(6)

(b)(6) U.S. Indo-Pacific Command

Defense Media Activity Forward Center - Pacific

Camp H.M. Smith, Hawaii

(b)(6)

[Redacted signature block]

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: Twitter verified
Date: Monday, April 22, 2019 7:04:14 PM

Ok. Working on that platform later this week. The link on IG works.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 22, 2019, at 19:01, (b)(6) USARMY IMCOM PACIFIC (US)
(b)(6) wrote:

(b)(6)

I also need our Instagram account verified as well. Thank you.

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Monday, April 22, 2019 9:15 PM
To: (b)(6) USARMY IMCOM PACIFIC (US)
(b)(6)
Cc: (b)(6) DMA PROD (USA) (b)(6)
Subject: Re: Twitter verified

Good morning from DC!

Nice to e-meet you, (b)(6) Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

I have reviewed the Twitter account and am not able to use the URL in the profile. Is there another one that leads to the official web page? Once that's updated, I can submit the verification request.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 22, 2019, at 01:23, (b)(6) USARMY IMCOM PACIFIC
(US) (b)(6)
wrote:

Good Afternoon here in Korea,

Thanks for messaging our USAG Humphreys Twitter page. I would absolutely appreciate your help in getting the Twitter page verified.

v/r,

(b)(6)

(b)(6)

(b)(6)

Connect with us

Facebook @ USAGHumphreys

Flickr @ USAGHumphreys

Twitter @USAGHumphreys

YouTube @ USAGHumphreys

Instagram @ USAGHumphreys

www.Army.mil/humphreys <<http://www.Army.mil/humphreys>>

From: (b)(6)
To: (b)(6)
Cc:
Subject: @EdwardsAFB Verification
Date: Wednesday, April 24, 2019 7:55:46 AM

Hi (b)(6)

Nice to e-meet you. Thank you for your quick DM and email responses.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Thank you,
(b)(6)

(b)(6)

@DeptofDefense

On Apr 23, 2019, at 21:58, (b)(6) wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thanks for reaching out! What all do you need from me for our accounts to be verified?

(b)(6)

(b)(6)

412th Test Wing, Edwards Air Force Base

Caution-www.edwards.af.mil < Caution-http://www.edwards.af.mil/ >



From: (b)(6)
To: (b)(6)
Cc:
Subject: Fort Gordon @FGPAO Account Verification
Date: Tuesday, April 23, 2019 5:10:59 PM

Hello (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

After I submit the request, would you like to update the handle? Not sure if it's on any publications or multimedia content.

Do you have an Instagram account that needs verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you.

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

From: (b)(6) USARMY USAG (US)
Sent: Tuesday, April 23, 2019 9:16 AM
To: (b)(6) DMA HQ DMA (USA)
Subject: Fort Gordon POC - Re: Twitter

Hi (b)(6)

Yes, I am interested in having our Twitter account verified and welcome your expertise and guidance.

My contact info is available in my signature block. If there is anything else I can provide, please do not hesitate to ask.

Again, thank you very much for your support and willingness to assist.

v/r

(b)(6)

(b)(6)

Fort Gordon Public Affairs Office

(b)(6)

307 Chamberlain Avenue
Fort Gordon, GA 30905-5730

- Learn more about Fort Gordon: <https://home.army.mil/gordon>
- Get your #1 News Source for Fort Gordon: www.fortgordonglobe.com
- Like us on Facebook: www.facebook.com/ftgordonga
- Follow us on Twitter: www.twitter.com/fgpao
- Check out the latest photos on Flickr: <https://www.flickr.com/photos/fortgordon/>
- Subscribe to videos on YouTube: www.youtube.com/fgpao

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: Fort Huachuca social media accounts verification
Date: Tuesday, April 23, 2019 7:56:29 PM

Hi (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

The @Fort_Huachuca account looks ready for verification and I will submit the request on your behalf tomorrow. Do you need access to Twitter Media Studio or do you already have it?

Thank you.

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

From: (b)(6) USARMY USAG (USA)
Sent: Tuesday, April 23, 2019 7:02 PM
To: (b)(6) DMA HQ DMA (USA)
Subject: Fort Huachuca social media accounts verification

(b)(6)

I'm the admin for Fort Huachuca's social media accounts. I'm interested in getting our accounts verified.

What do you need from me?

(b)(6)

Fort Huachuca Public Affairs Office

(b)(6)

Fort Huachuca, AZ 85613-7027

(b)(6)

"We inspire trust in the American public by telling the Army and Fort Huachuca story with professionalism, passion and pride."

Facebook: www.facebook.com/u.s.armyforthuachuca

UStream: www.ustream.tv/channel/fort-huachuca-public-affairs-channel-97

Twitter: [Fort_Huachuca](https://twitter.com/Fort_Huachuca)

YouTube: [U.S. Army Fort Huachuca](https://www.youtube.com/channel/UC...)

Flickr: www.flickr.com/us_army_fort_huachuca

Pinterest: www.pinterest.com/forthuachuca

From: (b)(6)
To: (b)(6)
Cc:
Subject: @NTC_Update Twitter Account
Date: Wednesday, April 24, 2019 2:21:09 PM

Hello (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it.

Do you have Facebook or Instagram accounts that need verification?

Please feel free to forward my email or copy anyone involved.

Will circle back with any updates.

Thank you.

(b)(6)

(b)(6)

- <https://twitter.com/DeptofDefense>
- <https://www.instagram.com/deptofdefense>
- <https://www.facebook.com/DeptofDefense>
- <https://www.linkedin.com/company/united-states-department-of-defense>
- <https://www.defense.gov>

-----Original Message-----

From: (b)(6) USARMY IMCOM HQ (USA)
(b)(6)
Sent: Wednesday, April 24, 2019 1:10 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: NTC Twitter Account

Hello there,

We received a direct message from you concerning our @NTC_Update account being verified.

Thank you,

(b)(6)

Fort Irwin, CA 92310

(b)(6)

Follow us on Social Media

-Instagram: @ntcFortIrwin

-Facebook (NTC): @ntcFortIrwin

-Facebook (Public Affairs): @FtIrwin

-Twitter: @NTC_Update

Latest edition of our Fort Irwin Newspaper, the High Desert Warrior

<http://online.flipbuilder.com/vzwd/sxk/>

<http://www.aerotechnews.com/ntcfortirwin/>

*KNTC 88.5FM The Heat

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: @DefenseMediaAct Account Verification
Date: Wednesday, April 24, 2019 12:42:50 PM

Hi (b)(6)

The Twitter account is now verified. We are working IG and FB accounts next.

You now have access to Twitter Media Studio (TMS). Information about TMS can be found here https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html.

Two ways to access from the desktop (logged in):

-From your homepage, click on your small icon located on the toolbar (top right of page) and find it in the dropdown.

-From the URL, scroll down to bottom of the page for the blue "Login to Media Studio" button.

Some features:

-Scheduling

-Multimedia library

-Posting video – choose/upload a thumbnail, write a title and short description, upload srt files (open captioning for Section 508 compliance)

-Sharing video (see below)

I've shared the DOD's joint Explainer III video with you from @DeptofDefense as an example. To access shared videos in TMS, click on "Library" (top left) and select "Shared Media." To preview the video click on "Tweet." (Don't worry, it will not tweet the video out) You can add your text there and schedule or publish.

I hope you enjoy the benefits of TMS! Please let me know if you have any questions.

Best,

(b)(6)

From: (b)(6) DMA HQ DMA (USA)
Sent: Wednesday, April 17, 2019 1:54 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6)
Subject: @DefenseMediaAct Account Verification

Hi (b)(6)

As mentioned during our call, I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. We also want to ensure the @DeptofDefense account tags and mentions are verified. Twitter no longer does verifications but have generously agreed to help the DOD.

The @DefenseMediaAct Twitter account looks ready for verification and I will submit the request this afternoon, along with the request to access Twitter Media Studio. Verification can take up to two weeks, TMS is usually one day. Someone from the social team can show you how to use it.

About TMS: https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html

We will be submitting Facebook verifications in the next week or so.
@DefenseMediaActivityHQ

Thank you.

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

<https://www.defense.gov>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: Social Media Verification
Date: Wednesday, April 24, 2019 2:55:10 PM

Hi (b)(6)

I can help with that. Do you want to update the handle to match the FB one? It looks like @airforcespecialtactics is not being used on IG. That's what we did with Bridget's accounts. Before you say yes, please make sure the current handle is not on any publications and it's ok with your chain of command.

Thank you.

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

From: (b)(6) USAF AFSOC 24 SOW HQ/PA (b)(6)
Sent: Wednesday, April 24, 2019 11:06 AM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Subject: Social Media Verification

Good morning (b)(6)

I am reaching out in regards to getting the 24th Special Operations Wing's Instagram account (@air_force_special_tactics) verified. Would you be able to assist?

(b)(6)

(b)(6) with Air Force Special Operations Command Public Affairs said (b)(6) had worked with you regarding AFSOC's social media accounts.

I greatly appreciate any help you may be able to give. Thank you!

v/r

(b)(6)

24th Special Operations Wing Public Affairs

(b)(6)

Facebook: www.FaceBook.com/AirForceSpecialTactics

Flickr: www.Flickr.com/AirForceSpecialTactics

Website: www.airforcespecialtactics.af.mil/

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 291522468446017
Date: Friday, April 26, 2019 11:09:54 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook client support team. I will be happy to assist you today.

I understand you would like to have your Page verified.

In order to move forward, can you confirm that this is your Page: (Caution-<https://www.facebook.com/FirstArmy/>)?

I will await your reply.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 26, 2019 07:51:45, wrote:

>Hi (b)(6)

>We have received your question and your reference number is 291522468446017. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 320765285280999
Date: Friday, April 26, 2019 4:27:28 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Defense Intelligence Agency's Instagram account (Caution-<https://www.instagram.com/defenseintel/>) and determined that it's eligible for verification. You'll now see a blue checkmark next to their username on their profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content. We strongly recommend that they turn on Two-factor authentication that helps protect their Instagram account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help them further establish their authentic presence by removing impostor accounts. If they're being impersonated, please follow these instructions to report impostor accounts: Caution-www.facebook.com/help/167722253287296.

Feel free to reach back out if you have any questions or concerns regarding this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Fri Apr 26, 2019 11:43:56, (b)(6) wrote:

>Hi (b)(6)

>Thanks for reaching back out! You are following the correct process to submit your requests.

>I will keep you posted on updates regarding your Facebook verification request.

>In the meantime, let me know if you have any additional questions or concerns regarding this matter.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri Apr 26, 2019 11:36:44, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>Thanks for the update. I know we are keeping you all busy with verification requests. Please let me know if there is a preferred way to submit the requests so it works out for everyone involved.

>>Thank you.

>>(b)(6)

>>

>>From: Facebook [case++aazzqm7avdx16o@support.facebook.com]

>>Sent: Friday, April 26, 2019 2:29 PM

>>To: (b)(6) DMA HQ DMA (USA)

>>Cc: (b)(6) DMA PROD (USA); (b)(6)

>>Subject: [Non-DoD Source] Account Verification | Job: 320765285280999

>>All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

>>-----

>>Hi (b)(6)

>>This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) I am happy to assist with your request to verify the Defense Intelligence Agency's Instagram account (Caution-<https://www.instagram.com/defenseintel/>).

>>I am working with my internal team to review this verification request. I will keep you posted on updates as they become available.

>>Let me know if you have any questions or concerns regarding this matter.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 26, 2019 10:39:52, (b)(6) wrote:

>>>Subject : Account Verification

>>>Instagram Requests : Instagram Verification

>>>Official Instagram Account Username : @defenseintel

>>>Log-in e-mail of the Instagram account : DIA-PAO@dodis.mil

>>>Does this person or organization also use Facebook? : Yes

>>>Facebook Page URL : Caution-Caution-<https://www.facebook.com/DIA/>

>>>Official website : Caution-Caution-<https://www.dia.mil/>

>>>Please let us know how we can help. : Hello. I am requesting for page verification on behalf of the Defense Intelligence Agency.

>>>Caution-Caution-<https://www.instagram.com/defenseintel/>

>>>Just want to let you know we are also submitting a request for FB URL and handle change through the portal today.

>>>Are you based in the United States? : Yes

>>>What kind of political entity are you? : None of the Above

>>>Please include your government or organization email address. : (b)(6)

>>>Your contact at Facebook or Instagram : (b)(6)

>>>Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>>>

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 393746238131037
Date: Friday, April 26, 2019 5:05:49 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

I forgot to add, let me know if you have any questions regarding this request!

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>On Fri Apr 26, 2019 14:02:08, (b)(6) wrote:

>Hi (b)(6)

>Good news! The account Caution-<https://www.instagram.com/jointbaseandrews/> has been verified. We recommend that your Partner set up two-factor authentication since verified accounts can be targeted by bad actors.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri Apr 26, 2019 12:53:02, Drew wrote:

>>Hi (b)(6)

>>This is (b)(6) again with the Facebook Client Support team and I am glad to assist you with verification of the Instagram account Caution-<https://www.instagram.com/jointbaseandrews/>.

>>Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached.

>>In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 26, 2019 12:02:05, (b)(6) wrote:

>>>Subject : Account Verification

>>>Instagram Requests : Instagram Verification

>>>Official Instagram Account Username : @jointbaseandrews

>>>Log-in e-mail of the Instagram account : Jba.11wg.pa@gmail.com

>>>Does this person or organization also use Facebook? : Yes

>>>Facebook Page URL : Caution-<https://www.facebook.com/jointbaseandrews>

>>>Official website : Caution-<https://www.jba.af.mil>

>>>Please let us know how we can help. : Hello. I am requesting for page verification on behalf of Joint Base Andrews.

>>>Caution-<https://www.instagram.com/jointbaseandrews>

>>>Are you based in the United States? : Yes

>>>What kind of political entity are you? : None of the Above

>>>Please include your government or organization email address. : (b)(6)

>>>Your contact at Facebook or Instagram : (b)(6)

>>>Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>>>

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 656383204804823
Date: Friday, April 26, 2019 11:48:08 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team. I'm happy to assist you with your request to verify Facebook Page: Caution-<https://www.facebook.com/PFPAOfficial>.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 26, 2019 07:48:41, (b)(6) wrote:

>Subject : Account Verification

>Pages Requests : Verification

>Official website : Caution-<https://www.facebook.com/PFPAOfficial>

>Please let us know how we can help. : Hello. I am requesting for page verification on behalf of the Pentagon Force Protection Agency.

>Are you based in the United States? : Yes

>What kind of political entity are you? : None of the Above

>Please include your government or organization email address. : (b)(6)

>Your contact at Facebook or Instagram : (b)(6)

>Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 2201834419931994
Date: Friday, April 26, 2019 4:33:13 PM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Buckley Air Force Base Instagram account (Caution-<https://www.instagram.com/buckleyaafb/>) and determined that it's eligible for verification. You'll now see a blue checkmark next to their username on their profile and in search results on Instagram.

Please note that verified accounts must remain public, have a profile picture and post content. We strongly recommend that they turn on Two-factor authentication that helps protect their Instagram account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Our team is happy to help them further establish their authentic presence by removing impostor accounts. If they're being impersonated, please follow these instructions to report impostor accounts: Caution-www.facebook.com/help/167722253287296.

Feel free to reach back out if you have any questions or concerns regarding this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>>On Fri Apr 26, 2019 11:12:11, (b)(6) DMA HQ DMA (USA) wrote:

>>Hi (b)(6)

>>Sounds good. Thank you so much!

>>(b)(6)

>>

>>From: Facebook [case++aazzqm7ak5hepg@support.facebook.com]

>>Sent: Friday, April 26, 2019 2:01 PM

>>To: (b)(6) DMA HQ DMA (USA)

>>Cc: (b)(6) DMA PROD (USA); (b)(6)

>>Subject: [Non-DoD Source] Account Verification | Job: 2201834419931994

>>All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

>>----

>>Hi (b)(6)

>>This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) I am happy to assist with

your request to verify the Buckley Air Force Base Instagram account (Caution-Caution-<https://www.instagram.com/buckleyafb/>).

>>I am working with my internal team to review this verification request. I will keep you posted on updates as they become available.

>>Let me know if you have any questions or concerns regarding this matter.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 26, 2019 10:05:37, wrote:

>>>Hi (b)(6)

>>>We have received your question and your reference number is 2201834419931994. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>>>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-Caution-<https://www.facebook.com/business/help>

>>>

>>>We'll be in touch soon!

>>>

>>>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>>>

>>>Sincerely,

>>>The Global Marketing Solutions Team

>>>Facebook

>>>

>>

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Buckley AFB Account Verification
Date: Friday, April 26, 2019 11:08:29 AM

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce impostors and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

The @Buckley_AFB Twitter account looks ready for verification and I will submit the request next week, along with a request for access to Twitter Media Studio if you don't already have it. It looks like the FB and IG accounts also need blue badge verification . Are these your accounts?

<https://www.facebook.com/BuckleyAirForceBase/>

<https://www.instagram.com/buckleyafb/>

I can submit the request for both today. Just need the email login for IG.

Please feel free to forward this email or copy anyone else involved.

Thank you.

(b)(6)

<https://twitter.com/DeptofDefense>

<https://www.instagram.com/deptofdefense>

<https://www.facebook.com/DeptofDefense>

<https://www.linkedin.com/company/united-states-department-of-defense>

From: (b)(6)
Sent: Friday, April 26, 2019 10:03 AM
To: (b)(6) DMA HQ DMA (USA)
Subject: Twitter verified- Buckley AFB

Good morning!

Per our conversation the other day you asked if we would be interested in verifying our Twitter platform and we would!

Just let me know whatever steps we need in order to get this done!

V/R

(b)(6) USAF

(b)(6)

460th Space Wing

(b)(6)

Website: <http://www.buckley.af.mil/>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: @1stMAW_Marines Twitter verification
Date: Monday, April 29, 2019 8:11:29 AM

Good morning (b)(6)

What is the email associated with the IG account? I'll need that to submit the verification request.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 29, 2019, at 03:00, (b)(6) wrote:

Good afternoon,

We have both Facebook and Instagram that need to be verified. Below are the links. Thank you again for reaching out.

Facebook - @1stMarineAircraftWing

Instagram - @1stMaw_Marines

V/R,

(b)(6)

"The 15th Leadership Trait" is Compassion!

The deep awareness of the suffering of another accompanied by the WISH to relieve it!

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)

(b)(6)

Sent: Friday, April 19, 2019 9:18 PM

To: (b)(6)

Cc: (b)(6) DMA PROD (USA)

(b)(6)

Subject: @1stMAW_Marines Twitter verification

Good morning (b)(6)

Nice to e-meet you. Thank you for responding.

I am working to review and verify all official DOD social media accounts in an effort to reduce imposters and scams. Twitter no longer does verifications but have generously agreed to help the DOD.

Your Twitter account looks ready to verify and I will submit the request today. So nothing else needed on your part. We're looking at a two-week turnaround. I will also request access to Twitter Media Studio in case you don't have it - usually a one-day turn but give it a few since it's a holiday weekend. Will circle back with any updates.

Do you have Facebook or Instagram accounts that need verification? I can help with those too.

Thank you,

(b)(6)

(b)(6)

(b)(6)

@DeptofDefense

On Apr 18, 2019, at 21:04, (b)(6)

(b)(6) wrote:

Good morning (b)(6)

I'm writing in regards to the message we received from you regarding verifying our page. Thank you for reaching out to us. What steps do we need to take in order to do so.

V/R,

(b)(6)



From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Account Verification | Job: 291522468446017
Date: Friday, April 26, 2019 11:13:17 AM

Hi (b)(6)

Yes, it is. Sorry, I forgot to include the link.

Thanks!

(b)(6)

From: Facebook [case++aazzqm7adde2vw@support.facebook.com]
Sent: Friday, April 26, 2019 11:05 AM
To: (b)(6) DMA HQ DMA (USA)
Cc: (b)(6) DMA PROD (USA); (b)(6)
Subject: [Non-DoD Source] Account Verification | Job: 291522468446017

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook client support team. I will be happy to assist you today.

I understand you would like to have your Page verified.

In order to move forward, can you confirm that this is your Page: (Caution-<https://www.facebook.com/FirstArmy/>)?

I will await your reply.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 26, 2019 07:51:45, wrote:

>Hi (b)(6)

>We have received your question and your reference number is 291522468446017. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Account Verification | Job: 656383204804823
Date: Friday, April 26, 2019 11:50:20 AM

Hi (b)(6)

Thank you for the update. The PFPA folks are excited to become verified. I will let them know.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 26, 2019, at 11:48, Facebook <case++aazzqm7adg7mww@support.facebook.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team. I'm happy to assist you with your request to verify Facebook Page: Caution-
<https://www.facebook.com/PFPAOfficial>.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 07:48:41, (b)(6) wrote:

Subject : Account Verification

Pages Requests: : Verification

Official website : Caution-<https://www.facebook.com/PFPAOfficial>

Please let us know how we can help. : Hello. I am requesting for page verification on behalf of the Pentagon Force Protection Agency.

Are you based in the United States? : Yes

What kind of political entity are you? : None of the Above

Please include your government or organization email address. :

(b)(6)

Your contact at Facebook or Instagram : (b)(6)

Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Account Verification | Job: 824616917917782
Date: Friday, April 26, 2019 11:59:44 AM

Hi (b)(6)

Thank you. We appreciate your support in helping to verify the DOD accounts!

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 26, 2019, at 11:58, Facebook <case++aazzqm7abzfugg@support.facebook.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

My name is (b)(6) with the Facebook Client Support team and I am more than happy to assist you with your request for verification of Facebook Page: Caution-<https://www.facebook.com/EdwardsAirForceBase/>.

Please note, I have filed a request for review. I will keep you updated along the way and you can expect a response once a viable resolution has been reached. In the meantime, should you have any further questions regarding this inquiry, please feel free to reach out.

Thanks,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 06:42:22, (b)(6) wrote:

Subject : Account Verification

Pages Requests: : Verification

Official website : Caution-<https://www.edwards.af.mil/>

Please let us know how we can help. : Hello. I am requesting for page verification on behalf of Edwards Air Force Base.

Caution-<https://www.facebook.com/EdwardsAirForceBase/>

Are you based in the United States? : Yes

What kind of political entity are you? : None of the Above

Please include your government or organization email address. :

(b)(6)

Your contact at Facebook or Instagram : (b)(6)

Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Account Verification | Job: 865004297171701
Date: Friday, April 26, 2019 2:10:45 PM

Hi (b)(6)

Thank you so much for your help with this!

(b)(6)

From: Facebook [case++aazzqm7akeojko@support.facebook.com]
Sent: Friday, April 26, 2019 2:06 PM
To: (b)(6)
Cc: (b)(6) DMA PROD (USA)
Subject: [Non-DoD Source] Account Verification | Job: 865004297171701

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is Gloria with the Facebook Client Support Team. I'm happy to assist you with your request to verify Instagram account: Caution-<https://www.instagram.com/camp.lejeune/>.

I have reached out to our specialists and will be working with them on this case.

Once I hear back from them, I will provide you with updates.

If you have any other questions in regard to this issue, please feel free to reach out and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 26, 2019 10:20:56, wrote:

>Hi (b)(6)

>We have received your question and your reference number is 865004297171701. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: RE: [Non-DoD Source] Account Verification | Job: 2201834419931994
Date: Friday, April 26, 2019 2:11:16 PM

Hi (b)(6)

Sounds good. Thank you so much!

(b)(6)

From: Facebook [case++aazzqm7ak5hpcg@support.facebook.com]
Sent: Friday, April 26, 2019 2:01 PM
To: (b)(6) DMA HQ DMA (USA)
Cc: (b)(6) DMA PROD (USA); (b)(6)
Subject: [Non-DoD Source] Account Verification | Job: 2201834419931994

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) I am happy to assist with your request to verify the Buckley Air Force Base Instagram account (Caution-<https://www.instagram.com/buckleyafb/>).

I am working with my internal team to review this verification request. I will keep you posted on updates as they become available.

Let me know if you have any questions or concerns regarding this matter.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Fri Apr 26, 2019 10:05:37, wrote:

>Hi (b)(6)

>We have received your question and your reference number is 2201834419931994. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>

>We'll be in touch soon!

>

>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our response for your inquiry.

>

>Sincerely,

>The Global Marketing Solutions Team

>Facebook

>

From: (b)(6)
To: (b)(6)
Cc:
Subject: Re: [Non-DoD Source] Account Verification | Job: 2531207053569952
Date: Friday, April 26, 2019 11:48:58 AM

Hi (b)(6)

Super! Thank you so much for helping with this.

Thank you,

(b)(6)

(b)(6)

@DeptofDefense

On Apr 26, 2019, at 11:44, Facebook <case++aazzqm7anvkzvg@support.facebook.com> wrote:

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

I hope you are having a great day! My name is (b)(6) with the Facebook Client Support Team and I understand that you want to verify the provided Facebook Page (Caution-<https://www.facebook.com/BuckleyAirForceBase/>).

I'm currently working with our specialists to review this further and as soon as I have an update, I will loop back.

If you have any additional questions or concerns regarding this inquiry, please feel free to reply to this email and I would be happy to help.

Best regards,

(b)(6)

Facebook Client Support Analyst

On Fri Apr 26, 2019 08:18:19, (b)(6) wrote:

Subject : Account Verification

Pages Requests : Verification

Official website : Caution-<https://www.buckley.af.mil>

Please let us know how we can help. : Hello. I am requesting for page verification on behalf of Buckley Air Force Base. Caution-<https://www.facebook.com/BuckleyAirForceBase/>

Are you based in the United States? : Yes

What kind of political entity are you? : None of the Above

Please include your government or organization email address. :

(b)(6)

Your contact at Facebook or Instagram : (b)(6)

Would you like to subscribe additional email addresses to your support case? (optional) : (b)(6)

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 560281971160953
Date: Monday, April 29, 2019 9:37:38 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Camp Lejeune Facebook Page (Caution-<https://www.facebook.com/camp.lejeune/>) and determined that it's eligible for verification. You'll now see a blue checkmark indicating that their account is their authentic presence on Facebook.

We strongly recommend that they turn on two-factor authentication that helps protect their Facebook account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>.

Feel free to reach back out if you have any questions or concerns regarding this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>>On Fri Apr 26, 2019 10:51:03, Briana wrote:

>>Hi (b)(6)

>>This is (b)(6) with the Facebook Client Support Team and I work alongside (b)(6) I am happy to assist with your request to verify the Camp Lejeune Facebook Page (Caution-<https://www.facebook.com/camp.lejeune/>).

>>I am working with my internal team to review this verification request. I will keep you posted on updates as they become available.

>>Let me know if you have any questions or concerns regarding this matter.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 26, 2019 10:22:58, wrote:

>>>Hi (b)(6)

>>>We have received your question and your reference number is 560281971160953. We will respond within 1 business day. If you don't hear from us within that time frame, please be sure to check your spam folder.

>>>In the meantime, we encourage you to visit the Facebook Advertiser Help Center to find detailed information related to Facebook Ads: Caution-<https://www.facebook.com/business/help>

>>>

>>>We'll be in touch soon!

>>>

>>>Note: Please make sure that you whitelist Facebook's domains (support.facebook.com, fb.com) to receive our

response for your inquiry.

>>>

>>>Sincerely,

>>>The Global Marketing Solutions Team

>>>Facebook

>>>

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 2327807967508269
Date: Monday, April 29, 2019 11:47:28 AM

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

Thank you for your patience.

We reviewed your Page (Caution-<https://www.facebook.com/pg/Amphib7thFleet>) and determined that it's eligible for verification.

You'll now see a blue checkmark next to your username on your profile and in search results on Facebook.

Please note that verified accounts must remain public, have a profile picture and post content.

We strongly recommend you to turn on Two-factor authentication that helps protect your Facebook account. For details about how to set up two-factor authentication and keep your account secure in the future, please follow the security tips in the Help Center: Caution-<https://www.facebook.com/help/213481848684090/>

Our team is happy to help you further establish your authentic presence by removing imposter accounts. If you're being impersonated, please follow these instructions to report imposter accounts: Caution-www.facebook.com/help/167722253287296

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thanks for contacting us.

>On Fri Apr 26, 2019 07:31:37, (b)(6) wrote:

>Hi (b)(6)

>This is (b)(6) with the Facebook client support team. I will be happy to assist you today.

>I understand you would like to verify the Page: (Caution-<https://www.facebook.com/pg/Amphib7thFleet>).

>I have created a request with the specialist team to have this Page reviewed and I will keep you posted along the way.

>If you have any other questions in regard to this issue, please feel free to reach out to me, I will be happy to help.

>Thanks,

>Sarah

>Facebook Client Support Analyst

>>On Fri Apr 26, 2019 06:16:51, Aimee Fujikawa wrote:

>>Subject : Account Verification

>>Pages Requests: : Verification

>>Official website : Caution-<https://www.amphib7flt.navy.mil/>

>>Please let us know how we can help. : Hello. I am requesting for page verification on behalf of Amphibious Force 7th Fleet.

>>Caution-<https://www.facebook.com/pg/Amphib7thFleet>

>>Are you based in the United States? : Yes

>>What kind of political entity are you? : None of the Above

>>Please include your government or organization email address. : (b)(6)

>>Your contact at Facebook or Instagram : (b)(6)

>>Would you like to subscribe additional email addresses to your support case? (optional) :

(b)(6)

>>

>

From: Facebook
To: (b)(6)
Cc:
Subject: [Non-DoD Source] Account Verification | Job: 291522468446017
Date: Monday, April 29, 2019 3:16:14 PM

Hi (b)(6)

Thank you for reaching back out.

We will need additional non-Facebook articles and or websites confirming the notoriety of this person.

As stated previously, submitting additional information doesn't guarantee a Page will be verified, as Pages and accounts must meet all of the required policy criteria.

For more information on verification please visit our Help Center:
(<https://www.facebook.com/help/1288173394636262>).

If you have any other questions in regard to this issue, please feel free to reach out to me and I will be happy to help.

Thanks,

(b)(6)

Facebook Client Support Analyst

>On Mon Apr 29, 2019 10:55:15, (b)(6) DMA HQ DMA (USA) wrote:

>Hi (b)(6)

>Just wondering what I should be looking for when submitting a verification request. It seems the page has the basics.

>Thanks,

>(b)(6)

>-----Original Message-----

>From: Facebook <case++aazzqm7adde2vw@support.facebook.com>

>Sent: Monday, April 29, 2019 11:52 AM

>To: (b)(6) DMA HQ DMA (USA) (b)(6)

>Cc: (b)(6) DMA PROD (USA) (b)(6)

>Subject: [Non-DoD Source] Account Verification | Job: 291522468446017

>Hi (b)(6)

>I have received an update from the specialist team.

>This account (<https://www.facebook.com/FirstArmy/>) does not qualify as notable for verification.

>If you feel this Page has a strong case for verification and want us to take another look, please feel free to re-open this case and provide:

>- Additional article links about this Page to consider as notable sources

>- Additional names and keywords for looking up this entity

>Keep in mind that we will vet any websites provided.

>Also, submitting additional information doesn't guarantee a Page will be verified, as Pages and accounts must meet all of the required policy criteria.

>If you have any other questions in regard to this issue, please feel free to reach out to me and I will be happy to help.

>Thanks,

>(b)(6)

>Facebook Client Support Analyst

>>On Fri Apr 26, 2019 09:29:59, (b)(6) wrote:

>>Hi (b)(6)

From: (b)(6)
To: Facebook
Cc: (b)(6)
Subject: RE: [Non-DoD Source] Account Verification | Job: 560281971160953
Date: Monday, April 29, 2019 2:02:24 PM

Hi (b)(6)

This is awesome news! Thank you so much! I will send them best practices guidance.

(b)(6)

-----Original Message-----

From: Facebook <case++aazzqm7akdtzgo@support.facebook.com>

Sent: Monday, April 29, 2019 9:37 AM

To: (b)(6) DMA HQ DMA (USA) (b)(6)

Cc: (b)(6) DMA PROD (USA) (b)(6)

Subject: [Non-DoD Source] Account Verification | Job: 560281971160953

All active links contained in this email were disabled. Please verify the identity of the sender, and confirm the authenticity of all links contained within the message prior to copying and pasting the address to a Web browser.

Hi (b)(6)

We reviewed the Camp Lejeune Facebook Page (Caution-<https://www.facebook.com/camp.lejeune/>) and determined that it's eligible for verification. You'll now see a blue checkmark indicating that their account is their authentic presence on Facebook.

We strongly recommend that they turn on two-factor authentication that helps protect their Facebook account. For details about how to set up two-factor authentication and keep their account secure in the future, please follow the security tips in the Help Center:

Caution-<https://www.facebook.com/help/213481848684090/>.

Feel free to reach back out if you have any questions or concerns regarding this request.

Thanks,

(b)(6)

Facebook Client Support Analyst

Please help us improve our Customer Support by taking a few minutes to complete a brief survey about your experience with me. You'll receive an email linking to our survey in the next few minutes. I appreciate your feedback, and thank you for contacting Facebook.

>>On Fri Apr 26, 2019 10:51:03, (b)(6) wrote:

>>Hi (b)(6)

>>This is (b)(6) with the Facebook Client Support Team and I work alongside

>>Sharon. I am happy to assist with your request to verify the Camp Lejeune

>>Facebook Page (Caution-<https://www.facebook.com/camp.lejeune/>).

>>I am working with my internal team to review this verification request. I

>>will keep you posted on updates as they become available.

>>Let me know if you have any questions or concerns regarding this matter.

>>Thanks,

>>(b)(6)

>>Facebook Client Support Analyst

>>>On Fri Apr 26, 2019 10:22:58, wrote:

>>>Hi (b)(6)

>>>We have received your question and your reference number is

>>>560281971160953. We will respond within 1 business day. If you don't hear

>>>from us within that time frame, please be sure to check your spam folder.

>>>In the meantime, we encourage you to visit the Facebook Advertiser Help

>>>Center to find detailed information related to Facebook Ads:

>>>Caution-<https://www.facebook.com/business/help>

>>>

>>>We'll be in touch soon!

>>>

>>>Note: Please make sure that you whitelist Facebook's domains

>>>(support.facebook.com, fb.com) to receive our response for your inquiry.

>>>

>>>Sincerely,

>>>The Global Marketing Solutions Team

>>>Facebook

>>>

>>

>

From: (b)(6)
To:
Cc:
Subject: Verification Status: Camp Lejeune and MCAS New River
Date: Monday, April 29, 2019 2:26:02 PM

Good afternoon,

Camp Lejeune Twitter, IG and FB accounts are all verified. MCAS New River TW is verified and FB is processing.

We strongly recommend turning on two-factor authentication that helps protect the accounts. For details about how to set up two-factor authentication and to keep the account secure in the future, please follow the security tips in the Help Center:

<<<https://www.facebook.com/help/213481848684090>>>

<<<https://help.twitter.com/en/managing-your-account/two-factor-authentication>>>

If you would like to write a note to thank the FB/IG and Twitter support teams, please draft one and I will send it in on your behalf.

(b)(6)

-----Original Message-----

From: (b)(6) DMA HQ DMA (USA)
Sent: Thursday, April 11, 2019 5:48 PM
To: (b)(6)
Cc: (b)(6) USMC MCI-EAST (USA) (b)(6)
(b)(6) DMA AFN (USA);
(b)(6) DMA PROD (USA) (b)(6)
Subject: RE: Twitter Verified Status for @camp_lejeune & @MCASNewRiver

Good afternoon (b)(6) and (b)(6)

Thank you for emailing and including the links. Copying Marines Social Media for their SA. Also, my colleague (b)(6)

I am working to review and verify official accounts in an effort to reduce imposters and scams which is a big problem. Also, for @DeptofDefense account posts, we'd like to make sure the accounts we tag are legitimate and verified.

I have reviewed the Twitter accounts and there is nothing else needed. Submitting both for verification today. Verification can take up to two weeks. They will not notify when that happens but please keep an eye out for the blue check mark.

Do you have Twitter Media Studio? I will request that also, which is a quick turnaround.

TMS:

https://media.twitter.com/content/media-twitter/en_us/articles/products/2018/media-studio.html

We can work on verifying FB and IG accounts next week.
<https://www.facebook.com/camp.lejeune/> - Please update the link in the "About" section to: <https://www.lejeune.marines.mil> (official websites are required for verification)
<https://www.instagram.com/camp.lejeune/> - This link is good:
<https://www.lejeune.marines.mil>
<https://www.facebook.com/mcasnewriver/> - This link is good:
<https://www.newriver.marines.mil>

Thank you!

(b)(6)

(b)(6)

<https://twitter.com/DeptofDefense>
<https://www.instagram.com/deptofdefense>
<https://www.facebook.com/DeptofDefense>
<https://www.linkedin.com/company/united-states-department-of-defense>
<https://www.defense.gov>

-----Original Message-----

From: (b)(6)
Sent: Thursday, April 11, 2019 3:11 PM
To: (b)(6) DMA HQ DMA (USA) (b)(6)
Cc: (b)(6) USMC MCI-EAST (USA) (b)(6)
Subject: Twitter Verified Status for @camp_lejeune & @MCASNewRiver

(b)(6)

As requested via Twitter direct message, I am contacting you for assistance with getting our Twitter accounts "verified".

I have cc'ed (b)(6) on this correspondence. We both assist with managing the social media sites for Camp Lejeune & MCAS New River.

Camp Lejeune: https://twitter.com/camp_lejeune

MCAS New River: <https://twitter.com/MCASNewRiver>

Please advise if you require any additional information.

Thank you for your support, time and attention.

Respectfully,

(b)(6)

Communication Strategy and Operations
MCIEAST-MCB Camp Lejeune and MCAS New River
OFFICE: 910.451.5655 ext. 1

(b)(6)

